

Formulaire de
RETOURS



SURNAME :

FIRST NAME :

ORDER DATE :

ORDER NUMBER :

How to proceed with a refund request:

If you wish to make a return, simply fill in this form and send it to us along with the item you would like to return.

- 1) You have 14 days from receipt of your parcel to send it back to us in its original packaging, by tracked mail. Please note, returns are at your own expense.
- 2) Select one of the reason return codes and record it next to the product description.
- 3) Address your return to us at:

Le Colonel Moutarde / Service Retours / 166 rue Allard Dugauquier 59800 LILLE, FRANCE

/// WE ARE UNABLE TO REFUND PRODUCTS WITHOUT A RETURNS FORM OR ORDER NUMBER ///

	REFUND		
QUANTITY	PRODUCT DESCRIPTION	REASON CODE	REASON CODE KEY
			1. Not as described
			2. Item arrived too late
			3. Item faulty
			4. Style doesn't suit
			5. Incorrect item received
			6. Not as expected